TROUBLESHOOTING

The following simple issues can be handled by the user.

Please call the after-sale service department if the issues are not solved.

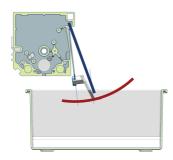
TOO MUCH ICE PRODUCED

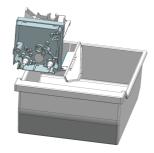
Problem description | Too much ice produced, ice drop behind the drawers, caused the freezer drawer not close completely.





Improvement | Improve begin at 2023/6







• Install new plastic part: install the upgrade plastic part on the ice maker arm, make sure the ice is not over the ice box.

